I am writing to members provide further assistance and guidance regarding the change in Stage 3 restrictions announced by the Queensland Government 24th July, 2020.

- The revised amendments to the plan, include:
- 1. Ensuring patrons take a seat when drinking and eating; and
- 2. Ensuring patrons do not move around the venue unnecessarily and that patrons from different groups do not mingle.
- Social distancing continues to be encouraged and promoted by our club.
- Increasing patron awareness of their role in social distancing and following directives of staff such as ensuring they return to their seat if drinking.
- Discouraging any gathering of groups wishing to stand in close contact and not practice social distancing.
- The need to ensure the accurate gathering of information for contact tracing purposes. This continues to be an area of compliance that needs to improve based on feedback from OLGR and their activities over the weekend. We continue to urge all clubs to make this a priority.
- Ensuring we have checks and measures to ensure patrons provide accurate information.

Under Stage 3 of the easing of restrictions, it is important to remember that all golf facilities must comply with an approved **Industry Covid-safe plan**. This plan is available for members to view if asked.

Approved **Industry Plans** restrict access to anyone who has:

- COVID-19 or has been in direct contact with a known case of Covid-19 within the last 14 days
- Flu-like symptoms or who is a high health risk (e.g. due to age or pre-existing conditions)
- Travelled internationally
- Travelled to a **Covid declared hotspot**.

With recently reported positive COVID-19 cases confirmed in Queensland, please note the advice below.

- 1. Individuals who have been in close contact with a confirmed positive COVID case will be issued with quarantine directions by the Public Health Unit which will require them to isolate for 14 days.
- 2. The Public Health Unit can request contact tracing information from us at any time which must be provided within 1 hour of the request. It is vitally important that you complete this information on the forms provided by the club every time you come into the club.
- 3. If you or a family member are exhibiting any signs or symptoms of being unwell, please contact your GP or your local Queensland Health Fever and Respiratory Clinic.

In line with the above, any person who has visited affected locations recently identified by Queensland Health, should not enter the clubhouse or play golf until further information on the situation comes to hand.

We will continue to do our upmost to ensure the safety of our members and guests but we also need your assistance in adhering to the rules and regulations set for us.

## Removal of Balls and Baskets from the Driving Range

We are still having problems with members removing baskets and balls from the driving range, this is not allowed, you cannot purchase a large buck of balls, hit half of them and take the rest and keep them in your shed or locker until you play next.

This is causing Sean and the Proshop a great deal of problems, not to mention money.

Six weeks ago, Sean purchased 8000 range balls, he currently has 1000 left, we know some plugged during the wet weather recently and some have been hit to the left of the range and will never be seen again, but the vast majority of the remaining balls are in members lockers or cart sheds, this has led to Sean, unnecessarily purchasing another 8000 balls, he also purchased 100 range ball buckets a few months ago, he now has 30 left.

This is also causing issues to members who do the right thing when they want to hire balls and there are none left in the dispenser, this then leads to Sean or one of his staff leaving the shop to go and pick up balls to top up the dispenser which then leads to delays in the pro shop as they do not have the required staff.

This is part of the rules of using the Driving Range, please do the correct thing.